

Our Purpose...

University of Wisconsin-
Extension

We teach, learn, lead and serve,
connecting people with the
University of Wisconsin and
engaging with them in
transforming
lives and communities

We are committed to:

- *Community
- *Discovery
- *Inclusiveness
- *Relationships
- *Respect

Our education programs focus
on the issues, assets, and needs
of the communities we serve.

**Providing Educational
Programming In:**

- *Natural Resources
- *Human Development &
Relationships
- *Nutrition Education
- *4-H & Youth Development
- *Horticulture/Master Gardening
- *Agriculture Information

University of Wisconsin-
Extension
United States Department of
Agriculture

An EEO/Affirmative Action employer.
University of Wisconsin-Extension provides
Equal Opportunities in Employment
and Programming. Including Title IX
and ADA Requirements.

**YOUR
FLORENCE
COUNTY
EXTENSION
OFFICE**

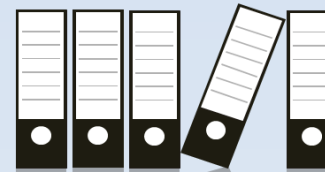
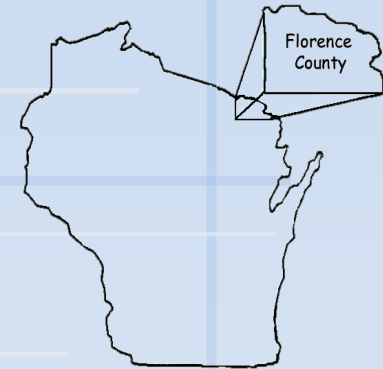


For changes or updates contact:
Sabrina Leffler 715-528-4480 ext. 1
sabrina.leffler@ces.uwex.edu

Updated 9/20/18

Community Services Directory

For Florence County Residents



*Presented by:
Florence County
University of
Wisconsin Extension*

Phone:
715-528-4480
Fax: 715-528-5172

Website: <http://florence.uwex.edu/>

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Aging & Disability Resource Center 715-528-4890
www.florencecountywi.com
(click on Departments, then on ADRC)
Age 60+ & Disabilities

Caring House 715-528-5161
Domestic Abuse & Sexual Assault

Florence County Schools · see box

Forward Service Corporation715-504-0078

Health Department 715-528-4837

Housing Authority · 715-528-3475

Human Services··· 715-528-3296
Children & Family Services

American Job Center 715-589-1075
Employment Services

Library 715-528-3094
<http://www.florencecountylibrary.org/>

Northeast Wisconsin Technical College 1-866-528-5883
<https://www.nwtc.edu/>
Adult Education

Sheriff 715-528-3346
Or toll free 800/235-9897

St. Vincent De Paul 715-528-4720
Support for Low Income Families


UW-Extension see box

WIC (Women, Infants & Children) 715-528-4837
Food Vouchers

Emergency 911
Poison Control
1-800-222-1222

Florence Schools
Business Office
715-528-3218
from Spread Eagle
715-696-3203
Elementary School
715-528-3262
from Spread Eagle
715-696-3203
Middle/High School
715-528-3215
toll free: 888-631-3406

www.myflorence.org


*Area Extension Director
715-528-4480 Ext 2
*Human Development & Relationships
715-528-4480 Ext 5
*Nutrition Education
715-528-4480 Ext 4
*4H/Youth Development
715-528-4480 Ext 3
*Office Manager
715-528-4480 Ext 1

Educational Programming
<http://florence.uwex.edu/>

Education

Agency/Program Name: Florence School District
Who is Served: 4 year Kindergarten through 12th Grade
Services Provided: Active Learning through: 4yr K-12 Adventure Education programming. Achievement Gap Reduction (AGR) school. STEAM curriculum, Library services, including career resources, skill enhancement services via PLATO, computer/internet/Wi-Fi access and tax forms. On-line classes for college—credits through NWTC classroom and distance learning opportunities. Free/Reduced Breakfast and/or Lunch.
Contact: Florence School Administrative Office
715-528-3215
toll free: 888-631-3406
Location: Florence School District Administrative Office
425 Olive Ave
Florence, WI 54121
Hours: M–F 7:30am–4pm; Summer hours: M–F 7:30am–3pm
Cost: No fee to participate
Website: www.myflorence.org

Agency/Program Name: Florence County Fab Lab
Who is Served: Florence County residents and any other interested public beyond Florence County
Services Provided: The Fab Lab (fabrication laboratory) is a small-scale workshop offering (personal) digital fabrication. The Fab Lab is equipped with an array of flexible computer controlled tools that cover several different length scales and various materials, with the aim to make "almost anything."
Contact: Kay McLain - Fab Lab Instructor (mclaink@myflorence.org) or Ben Niehaus - District Administrator (niehausb@myflorence.org) or (715) 528-1101
Hours: Wednesdays during school year from 4:00–7:00 PM (if school is on recess the Fab Lab is closed). Summer hours each Wednesday, during June and July, from 11:00 AM to 7:00 PM (excluding week of July 4 holiday) - Closed month of August
Cost: \$5 per week for Florence County residents/property owners, \$10 per week for non-residents. Option per school semester (18 weeks) of \$25 for Florence County residents/property owners, \$50 for non-residents. This does not include the cost of materials and supplies.
Website: sites.myflorence.org/fablab

Agency/Program Name: Wisconsin Job Center Forward Service Corporation
► **See Employment** section for program & contact information



Tourism, Permits & Licensing

Agency/Program Name: Wisconsin Department of Motor Vehicles
Who is Served: General Public
Services Provided: Drivers License and ID products, disabled parking ID cards. Vehicle products—titles, registration and renewals. (no heavy trucks or trailers).
Contact: Toll free: 1-800-924-3570
Location: Florence Natural Resource Center (lower level)
4793 Forestry Dr.
Florence, WI 54121
Corner of US2 & Hwy 101/70
Hours: Mondays and Wednesdays 7:00am–5:00pm
Website: www.wisconsinDMV.gov

Agency/Program Name: Florence County Health Department
► **See Reproductive Health/Pregnancy Assistance** section for program & contact information

Financial Counseling

Agency/Program Name: Greenpath Debt Solutions
Who is Served: All who need help.
Services Provided: Free financial analysis, developing a home budget, debt management services, budget counseling, credit reports, bankruptcy counseling. Services available by telephone.
Contact: 906-228-5505
Toll free: 1-800-550-1961
Location: 127 Dobson Pl.
Marquette, MI 49855
Hours: Debt counseling in person: M 10:00am - 7:00pm
Tu-F 8:00am-5:00pm
Debt counseling by phone: M-Th 8:00am-10:00pm
F 8:00am-7:00pm
S 9:00am-6:00pm
Cost: Initial financial consultations are free
Website: www.greenpath.com

Agency/Program Name: University of Wisconsin-Extension Human Development & Relationships
► **See Education** section for program & contact information

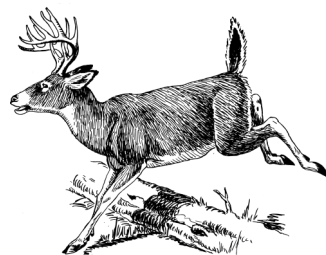


Veterans

Agency/Program Name: Veterans Service
Who is Served: Veterans or Veteran's next-of-kin.
Services Provided: Advocacy, help with forms (grants/ loans, subsistence aid, medical assistance, disability, pension), military service/honor guard, grave markers.
Contact: Mike Theis
Veteran's Service Officer
715-528-3446
Location: Courthouse
Florence WI 54121
Hours: Call for appointment. House visits possible
Cost: Normally free of charge

Tourism, Permits & Licensing

Agency/Program Name: Florence Natural Resource & Wild Rivers Interpretive Center & Visitor Center
Who is Served: General Public
Services Provided: Burning Permits, Fishing and Hunting licenses, gift shop, Visitor & Tourist, Natural Resource, WI DNR, Forestry & Parks, UW-Extension and USDA Forest Service information, Boat—ATV/UTV and snowmobile licensing, DMV licensing.
Contact: Lori Moore, Director
715-528-5377 ext. 101
Toll free: 1-888-889-0049, ext.101
Location: 5628 Forestry Dr.
Florence, WI 54121
Corner of US2 & Hwy 101/70
Hours: December—March: M-F, 8:00am—4:00pm
April—November: M-F 8:00am—4:00pm, Saturdays
9:00am—3:00pm
Cost: License Fees, Donations accepted
Website: exploreflorencecounty.com



Education

Agency/Program Name: University of Wisconsin-Extension
Who is Served: Nutrition Education Program serves Food Share eligible families. All other Extension programs are open to everyone.
Services Provided: Educational programs: Human Development & Relationships (Financial Education-budgeting, financial coaching, & saving; Food Preservation; Parenting Education-building positive relationships, co-parenting, parenting newsletters, positive parenting). Nutrition Education (food/nutrition classes/workshops, questions answered); Youth Development (Fun Food & Fitness and other youth programming); Community Development (Community and natural resource education, organizational development, strategic planning, and conflict negotiation); Agriculture/Horticulture (Ag and Hort questions, Master Gardener Volunteer Program).
Contact: **Nutrition Education:**
Jeanne Richard 715-528-4480, Ext.4
4H/Youth Development:
Meg Dallapiazza 715-528-4480, Ext.3
Human Development & Relationships
Tierany Rugg 715-528-4480, Ext 5
Agriculture/Horticulture:
Scott Reuss 715-732-7510
Area Extension Director:
Steve Nelson 715-528-4480, Ext.2
Location: Florence Natural Resource Center
5628 Forestry Dr.
Florence, WI 54121
Hours: M - Th 8:00am - 4:00pm and by appointment on Friday
Cost: Most services are free or minimal cost
Website: <https://florence.uwex.edu/>
Online certificate and degree courses:
distancelearning.wisconsin.edu

Agency/Program Name: NWTC-Woodland Regional Learning Center
Who is Served: Age 16 and over
Services Provided: Adult Continuing Education, High School Equivalency Diploma (HSED), General Education Development (GED), Youth Options (Grades 11-12)
Contact: Sally Miller, Regional Manager
715-589-2768
Location: 2030 Calvary Drive
Niagara (Aurora), WI 54151
Hours: Office: M-Th 7:30 am-5:00 pm, F 7:30 am-4:00 pm, Class times to be determined
Cost: Variable
Email: north@nwtc.edu
Website: <https://www.nwtc.edu>

Education

Agency/Program Name: Florence County Library
Who is Served: All Ages
Services Provided: Summer reading program, Storytime, Toddler Time, movie nights, gaming nights, internet/Wi-Fi access, word processing, on-line catalog, and interlibrary loan audio/video/books.
Contact: 715-528-3094
Location: 400 Olive Ave
PO Box 440
Florence, WI 54121
Hours: Winter, Sept. 1-Aug 31: T-F, 11am-6pm; Sat, 9am-12pm
Summer: June 1-Aug 31: T-F, 9am-5pm; Sat, 9am-12pm
Closed Sunday & Monday
Cost: None
Website: florencecountylibrary.org
On-line catalog: <http://www.infosoup.org>

Youth Enrichment

Agency/Program Name: University of Wisconsin-Extension
Youth Development
▶ **See Education** section for programs & contact information

Agency/Program Name: Family Center (NWTC Hillcrest)
Who is Served: Area families and child care providers who care for children (primarily) birth to 5. Parenting classes.
Services Provided: Playgroups: September thru June.
Contact: Brenda Paulson
715-589-2310
Hours: Wednesdays & Fridays (Follows Florence School Schedule, if Florence School is closed there is no Playgroup) Enter through the Grains and More door.
Cost: None, Donations accepted

Agency/Program Name: Big Brothers, Big Sisters of the Bay Area Youth
Who is Served: Ages 6-16
Services Provided: Mentoring Services in communities and schools. One on one in the community and mentors with kids in school for one hour per week.
Contact: Tanya Ettonhofer, Executive Director
Toll free: 1-866-676-2227
Connie Larson—Program Coordinator
906-221-1673
Location: 1100 Ludington St, Suite 302
Escanaba, MI 49829
906-789-0060
Local Location: 426 S Stephenson
Iron Mountain, MI 49801
906-221-4673
Hours: M – F 8am–5pm
Cost: None
Website: www.bbbsbayarea.org

Abuse Help: Domestic/Sexual/ Child/Elder

Agency/Program Name: NEWCAP, Inc.
▶ **See Reproductive Health/Pregnancy Assistance** section for programs & contact information

Agency/Program Name: Florence County Human Services
▶ **See Mental Health/Disability Assistance** section for programs & contact information

Agency/Program Name: Caring House, Florence County Outreach Office
Who is Served: All victims of domestic violence and sexual assault.
Services Provided: Counseling (individual and group), transportation, education, support, advocacy (legal, medical, Housing) support, court accompaniment. Shelter located in Iron Mountain for victims of domestic abuse.
Contact: Donna Fayas-Johnson
715-528-5161
Toll free: 1-800-392-7839
Location: Florence County Courthouse
501 Lake Ave
Florence, WI 54121
Hours: M – F 8:00am–4:00pm, 24 Hour Crisis Line
Cost: Service free and confidential

Legal Assistance

Agency/Program Name: Wisconsin Judicare
Who is Served: Residents who meet income guidelines
Services Provided: Legal help involving bankruptcy, social security, family law, health, housing, income maintenance, tax matters, child care, Medicaid/Medicare, Veterans Benefits, wills/estates and Indian Tribal Law.
Contact: 715-842-1681
Toll free: 1-800-472-1638
Location: Wisconsin Judicare
401 Fifth St. Suite 200
Wausau, WI 54402
Hours: M – F 8:30am - 4:30pm
Cost: No cost to apply
Email: info@judicare.org
Website: www.judicare.org

Income Assistance

Agency/Program Name: Social Security Administration
▶ **See Mental Health/Disability Assistance** section for programs & contact information

Emergency Services

Agency/Program Name: Florence County Sheriff's Office
Who is Served: Everyone
Services Provided: Police, 911, Emergency Management
Contact: Sheriff Jeff Rickaby
Sheriff's Office:
715/528-3346 Florence
715/589-4406 Aurora
715/696-3911 Spread Eagle
800/235-9897 Toll-Free
Location: 501 Lake Ave
Florence, WI 54121
Hours: 24/7/365
Email: jrickaby@co.florence.wi.us

Agency/Program Name: St. Vincent DePaul
▶ **See Housing Assistance** section for programs & contact information

Agency/Program Name: Salvation Army
▶ **See Housing Assistance** section for programs & contact information

Substance Abuse Help

Agency/Program Name: Florence County Human Services
▶ **See Mental Health/Disability Assistance** section for programs & contact information

Child Care

Agency/Program Name: Auntie M's Child Care—Florence
Who is Served: Children ages 6 weeks—12 years
Services Provided: Head Start, Early Head Start, Preschool and before and after school care
Contact: Emily Payette
715-528-2033
Location: 900 Chapin Street
Florence, WI 54121
Hours: 6:00am—6:00pm
Cost: varies depending on age of child and full-time or part-time rates.

Agency/Program Name: Wisconsin Job Center Forward Service Corporation
▶ **See Employment** section for program & contact information

Agency/Program Name: University of Wisconsin-Extension Human Development & Relationships
▶ **See Education** section for program & contact information

Birth to Three

Agency/Program Name: University of Wisconsin-Extension Human Development & Relationships
▶ **See Education** section for program & contact information

Agency/Program Name: Florence County Human Services
▶ **See Mental Health/Disability Assistance** section for program & contact information



Employment

Agency/Program Name: American Job Center

Who is Served: General Public

Services Provided: Employment search, job retention and Educational Programming. Assistance with: resume writing, career decisions, educational funding, child care needs, and High School Diplomas. Link to: Department of Vocational Rehabilitation (DVR), Experience Works (employment assistance for age 55+), Job Corps, Veterans Services, Job Service (unemployment services), Workforce Innovation & Opportunity Act (WIOA)

Contact: Individuals under age 25 contact Zana Keener
715-589-1075

All others contact Lynn Ratzburg
920-834-4621, ext. 1105

Location: American Job Center
2030 Calvary Drive
Niagara (Aurora), WI 54151

Hours: Hours vary—call for an appointment

Cost: Free, nonprofit agency

Email: ZKeener@fsc-corg.org & LynnRatzburg@newcap.org

Agency/Program Name: Forward Service Corporation

Who is Served: Income eligible WI Residents, plus other requirements may apply depending on program.

Services Provided:

Wisconsin Works (W2 Program) Helps parents support their family while they prepare for work or apply for Social Security. One-on-one case management, job skills training, education, financial assistance, connection to employment opportunities and supportive services available for eligible parents. For more info, call (715-504-0078).

Food Share Employment and Training (FSET) Job-based program open to eligible adults receiving Food Share benefits. Can help recipients find and keep a good job. One-on-one case management, job skills training, connection to employment opportunities, and supportive services available. For more info, call (715-504-0078).

Job Access Loan (JAL) Short-term, interest-free loan program to help eligible parents with expenses related to getting or keeping a job. Interest-free loan to help purchase a car to get to and from work, driver license fees, or work clothing and uniforms. For more info, call (715-504-0078).

Wisconsin Employment Transportation Assistance Fund (WETAP) Interest-free loan to help eligible adults with vehicle repair expenses. Call 920-292-1336 for information on how to apply.

Contact: 715-504-0078

Location: 501 Lake Ave, Florence, WI 54121
*Lower Level DHS office

Hours: By appointment

Cost: Free to apply

Website: <http://www.fsc-corp.org/>

Utility Assistance

Agency/Program Name:

NEWCAP, Inc.

▶ **See Reproductive Health/Pregnancy Assistance** section for programs & contact information

Agency/Program Name: Salvation Army

▶ **See Housing Assistance** section for programs & contact information

Food Assistance

Agency/Program Name: Florence County Human Services

▶ **See Mental Health/Disability Assistance** section for programs & contact information

Agency/Program Name: St. Vincent DePaul

▶ **See Housing Assistance** section for programs & contact information

Agency/Program Name: Salvation Army

▶ **See Housing Assistance** section for programs & contact information

Agency/Program Name: ACCESS

▶ **See Health Care Assistance** section for programs & contact information

Clothing

Agency/Program Name: St. Vincent DePaul

▶ **See Housing Assistance** section for programs & contact information



Housing Assistance

Agency/Program Name: Salvation Army
Who is Served: Any Florence County resident within income guidelines.
Services Provided: Rent, utilities, traveler's emergency funds, emergency food, and shelter funds
Contact: Dorothy Vayda
Request line: 715-528-2030
Emergency Services: Sheriff's Dept. 715-528-3346

Cost: None

Utility Assistance

Agency/Program Name: Florence County Human Services—
Energy Assistance
Who is Served: Income-qualified customers
Services Provided: Pay for heating and electric; Apply between October 1 and May 15. Appointment times are limited. Must have photo identification, proof of income for previous 3 months, social security cards for all household members and current utility bill.
Contact: Kristina Williams
715-528-3478
Location: Florence County Courthouse, Lower Level
501 Lake Ave
PO Box 225
Florence, WI 54121
Hours: M-F 8:30am -Noon & 12:30pm-4:00pm
Cost: No cost to apply

Agency/Program Name: Lifeline
Who is Served: Customers meeting Income guidelines.
Services Provided: Reduced phone bill.
Contact: NSight Telephone Company
715/528-3344
Location: 1133 Main St
Niagara, WI 54121
Hours: M-F 8:00am-5:00pm
Cost: Reduced phone bill



Business Assistance

Agency/Program Name: Woodland Kitchen and Business Incubator
Who is Served: A certified, fully-equipped, inspected and licensed commercial kitchen, for use by growers, food processors, caterers, restaurants, chefs, special event food vendors, bakers, groups, and organizations.
Services Provided: Writing a business plan, labeling, packaging, marketing and distribution.
Contact: Beth Jackson-Kitchen Assistant
715-589-2768
Location: 2030 Calvary Drive
Niagara (Aurora), WI 54151
Hours: By appointment
Cost: \$10/ hour for the use of the kitchen
Email: woodlandkitchen@nwtc.edu
Website: www.nwtc.edu/woodlandkitchen

Agency/Program Name: Florence County Economic Development
Who is Served: Florence County Business owners, Entrepreneurs & Community Organizations
Services Provided: Business start-up & expansion loans, business counseling, community development, business promotion.
Contact: Wendy Gehlhoff—Director
Location: 501 Lake Ave.
PO Box 410
Florence, WI 54121
715-528-3294
Lower level of the courthouse
Hours: M—F 8:30am-4pm, One person office, please schedule.
Cost: None
Email: wgehlhoff@co.florence.wi.us
Website: http://exploreflorencecounty.com/economic_development/overview/



Health Care Assistance

Agency/Program Name: Florence County Health Department

Who is Served: All Ages

Services Provided: Wisconsin Women, Infant, & Children (WIC) Program, Child Passenger Safety Program, Childhood Lead Screening, Immunization, Fluoride Supplementation, children with Special Health Care Needs, (information and referral as needed), radon and water testing kits,, Public Health Emergency preparedness and other Public Health programs.

Contact: Annette Seibold RN MS
715-528-3424

Ann Price RN
715-528-3427

Amber Kolberg, Emergency Preparedness Coordinator/
Community Health Specialist
715-528-3428

Sara Jerue, Administrative Assistant
715-528-3426

Location: Florence County Courthouse
501 Lake Ave
Florence, WI 54121

Hours: M – F 8:30am – Noon & 12:30pm - 4:00pm

Cost: Call or email for current rates.

Email: aseibold@co.florence.wi.us

Agency/Program Name: Oscar G. Johnson Veteran’s Medical Ctr.

Who is Served: Veterans meeting eligibility criteria.

Services Provided: Acute/medical/surgical hospital, outpatient services, outpatient clinics, emergency and pharmacy.

Contact: 906-774-3300

Location: 325 East H St.
Iron Mountain, MI 49801

Hours: Outpatient services: M – F 8:00am - 4:30pm
Emergency services 24hrs/7days

Cost: Variable

Agency/Program Name: ACCESS

Who is Served: All ages

Services Provided: Access is a website for people who live in Wisconsin to find out if they might be able to get: Help with buying food, help with prescription drugs, paying for child care, finding a job, low or no cost health care, energy assistance or tax credits.

Contact: Free Internet use and assistance available at most Libraries.

Hours: 24 hours/7 days a week

Cost: Service free and confidential

Website: www.access.wisconsin.gov

Housing Assistance

Agency/Program Name: Florence County Housing

Who is Served: Low to moderate income residents.

Services Provided: Provides no-interest deferred payment home repair loans for low-to-moderate income home owners. Provides one-time emergency assistance payment of utilities and rent.

Contact: Kristina Williams or Jen Steber
715-528-3478

Toll free: 1-888-452-3296

Location: Florence County Courthouse, Lower Level
501 Lake Ave
PO Box 225
Florence, WI 54121

Hours: M – F 8:30am – Noon & 12:30pm - 4:00pm

Email: kwilliams@co.florence.wi.us

Agency/Program Name: NEWCAP, Inc.

► **See Reproductive Health/Pregnancy Assistance**
section for programs & contact information

Agency/Program Name: USDA Rural Development

Who is Served: Very low to moderate income families.

Services Provided: Loans and grants to purchase and repair homes

Contact: Brian Hudson
715-524-8522, ext. 4

Location: Shawano Area Office
603B Lakeland Rd
Shawano, WI 54166

Willing to meet with you at your location.

Hours: M-F 8:00am - 4:30pm, Individual appointments can be arranged.

Cost: Varies by program

Email: RD.Shawano@wi.usda.gov

Website: <https://www.rd.usda.gov/>

Agency/Program Name: St. Vincent DePaul

Who is Served: Any Florence County resident within income guidelines.

Services Provided: Food pantry, government commodities, rent (NEWCAP), utilities, Thrift Store, back to school supplies, Christmas toys, clothing, emergency needs, garden supplies.

Contact: Dorothy Vayda or Anne Leshke
Request line: 715-528-4720

Location: 400 Central Ave
Florence, WI 54121

Hours: Tu - F 10:00am-5:00pm, W 10:00am - 6:00pm,
Sat 10:00am - 2:00pm

Reproductive Health/Pregnancy Assistance

Agency/Program Name: Birthright
Who is Served: Women who are pregnant.
Services Provided: Pregnancy service providing practical and emotional support for women who are pregnant or who may be pregnant and are in need of assistance.
Contact: 906-774-1822
Location: 617 S Stephenson Ave.
Iron Mountain, MI 49801
Hours: M 1:00pm-4:00pm, W & F 12:00pm—3:00pm, By appointment
Cost: Services are voluntary, confidential, and free of charge.

Aging & Disability

Agency/Program Name: Aging & Disability Resource Center (ADRC) of Florence County
Who is Served: Age 60+ and adults with disabilities, caregivers, and their families
Services Provided: Provides Senior Nutrition Program, Transportation, Elder Benefits Specialist, Disability Benefits Specialist, Benefits Check-Ups (includes Public and Private benefits programs), Benefits problem-solving: Medicaid, Medicare, Advantage Plan, Senior Care, Social Security assistance, Family Caregiver and Alzheimer's/Dementia Support, Memory Screens, Information & Assistance, Long Term Care Support information and counseling, Assistive Technology and volunteer opportunities.
Contact: 715-528-4890
Toll Free: 1-855-528-ADRC (2372)
Location: Florence County Courthouse
501 Lake Ave
PO Box 410
Florence, WI 54121
Lower Level, Rms 120-126
Hours: M – F 8:30am-4:00pm, after hours by Appointment
Cost: No Cost. The Senior Nutrition and Transportation programs are offered on a donation basis
Email: Email: adrc@co.florence.wi.us
Website: www.florencecountywi.com (click on Departments, then on ADRC)

Agency/Program Name: Florence County Human Services

- ▶ See **Mental Health/Disability Assistance** section for programs & contact information

Agency/Program Name: University of Wisconsin-Extension Human Development & Relationships
▶ See **Education** section for program & contact information

Mental Health/Disability Assistance

Agency/Program Name: Social Security Administration
Who is Served: Families and individuals in need of services provided.
Services Provided: Information on retirement benefits, disability benefits, survivor benefits and Supplemental Security Income (SSI).
Contact: Toll-free: 1-800-772-1213
Location: 2023 Navajo St
Rhineland, WI 54501
Hours: M, Tu, Th, F 9:00am - 4:00pm, W 9:00am—Noon
Cost: None
Website: www.socialsecurity.gov

Agency/Program Name: Aging & Disability Resource Center (ADRC) of Florence County
Who is Served: Age 60+ and adults with disabilities, caregivers, and their families
Services Provided: Provides Senior Nutrition Program, Transportation, Elder Benefits Specialist, Disability Benefits Specialist, Benefits Check-Ups (includes Public and Private benefits programs), Benefits problem-solving: Medicaid, Medicare, Advantage Plan, Senior Care, Social Security assistance, Family Caregiver and Alzheimer's/Dementia Support, Memory Screens, Information & Assistance, Long Term Care Support information and counseling, Assistive Technology and volunteer opportunities.
Contact: 715-528-4890
Toll Free: 1-855-528-ADRC (2372)
Location: Florence County Courthouse
501 Lake Ave
PO Box 410
Florence, WI 54121
Lower Level, Rms 120-126
Hours: M – F 8:30am-4:00pm, after hours by Appointment
Cost: No Cost. The Senior Nutrition and Transportation programs are offered on a donation basis
Email: Email: adrc@co.florence.wi.us
Website: www.florencecountywi.com (click on Departments, then on ADRC)



Mental Health/ Disability Assistance

Agency/Program Name: Florence County Human Services
Who is Served: Individuals and Families in Florence County
Services Provided: Economic Support—Food Share, Medical Assistance, Badgercare, Child Care (provided through Northern Income Maintenance Consortium); Other—Wisconsin Home Energy Assistance Program (WHEAP), Housing Rehabilitation, Home Buyer Program; Children & Family—Child Abuse, Neglect, Juvenile Court, Foster Care Licensing, Kinship Care, Voluntary Case Management; Community Services—Coordinated Services Teams (CST), Mental Health, Children's Community Options Program, Children's Long Term Support Waivers, Substance Abuse, Birth to Three, Adult Protective Services, Elder Abuse & Neglect Housing.
Contact: Jen Steber—Director
715-528-3470
Toll free: 1-888-452-3296
Fax: 715-528-3341
Toll free: 1-888-794-5722 (Northern Income Maintenance Consortium Programs)
715.251.4555 (Mental Health and Substance Abuse Counseling provided through ADAPT Clinic)
Location: Florence County Human Services Department
501 Lake Ave
PO Box 225
Florence, WI 54121
Hours: M – F 8:30am - Noon & 12:30pm - 4:00pm, other times by appointment
Cost: Most programs are no charge. Sliding fee scale for some programs.
Email: jsteber@co.florence.wi.us

Prescription Assistance

Agency/Program Name: Dickinson County Healthcare System (DCHS) Prescription Assistance Program
Who is Served: Anyone who meets income eligibility guidelines
Services Provided: Helps match individuals who have no prescription coverage to existing pharmaceutical programs so they may receive prescriptions at no cost. Medicare & Medicaid Application (MMAP) Counselors.
Contact: 906-774-4404
Toll free: 1-866-309-4404
Fax: 906-776-0504
Location: DCHS
Crystal Lake Building
800 Crystal Lake Blvd.
Suite 102A
Iron Mountain, MI 49801
Hours: M—Th, 8:00am—4:00pm
Cost: Service is free

Prescription Assistance

Agency/Program Name: ACCESS
▶ See Health Care Assistance section for programs & contact information

Reproductive Health/Pregnancy Assistance

Agency/Program Name: Florence County Health Department
Who is Served: Any resident who meets income guidelines
Services Provided: dual protection, oral contraceptives, pregnancy testing, STD testing, referral services, emergency contraception
Contact: Sara Jerue
715-528-4837
Location: Florence County Health Department
501 Lake Ave
PO Box 410
Florence, WI 54121
Hours: By appointment M—F 8:30 am—4:00 pm
Cost: Varied
Website: www.florencecountywi.com

Agency/Program Name: NEWCAP, Inc.
Who is Served: Any resident who meets income guidelines

Services Provided: Emergency shelter subsidy; home weatherization; Section 8 housing vouchers, Emergency Food Assistance, WIA Case management
Contact: 920-4621
Toll Free: 800-242-7334
Location: 1201 Main St
Oconto, WI 54153
Hours: M-Th 8:00am-5:30pm, F 8:00am-12:00pm
Cost: None
Website: www.newcap.org

Agency/Program Name: Catholic Charities
Who is Served: Families with an unplanned pregnancy
Services Provided: Services are provided to those who choose parenting or adoption. Social workers are able to meet with families where it is convenient. Also offers adoption services.
Contact: Tara DeGrave
920-272-8234
Toll Free: 877-500-3580, ext. 8234
Location: 1825 Riverside Drive
Green Bay, WI
Home visits possible
Hours: M, Tu, & F 8am—4:30pm, W & Th 8am-8pm
Cost: Services are voluntary, confidential, free of charge and open to all faiths.
Website: www.newcatholiccharities.org