



Extension

UNIVERSITY OF WISCONSIN-MADISON
FLORENCE COUNTY

YOUR EXTENSION FLORENCE COUNTY OFFICE



For changes or updates contact:
Jane Lindow 715-528-4480 ext. 1
jane.lindow@wisc.edu

Our Purpose...

University of Wisconsin-Extension
We teach, learn, lead and serve,
connecting people with the
University of Wisconsin-Madison
and engaging with them in
transforming
lives and communities

We are committed to:

- *Community
- *Discovery
- *Inclusiveness
- *Relationships
- *Respect

Our education programs focus on
the issues, assets, and needs of the
communities we serve.

Providing Educational Programming In:

- *Human Development &
Relationships
- *Nutrition Education
- *4-H & Youth Development
- *Horticulture/Master Gardening

Other Resources available:

- *Natural Resources
- *Agriculture Information

University of Wisconsin-Madison
Florence County Extension
United States Department of
Agriculture

An EEO/AA employer,
University of Wisconsin-Madison Division of
Extension provides
Equal Opportunities in Employment
and Programming. Including Title VI, Title IX,
the Americans with Disabilities Act (ADA) and
Section 504 of the Rehabilitation Act
requirements.

Updated 11/18/21

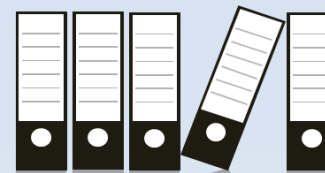
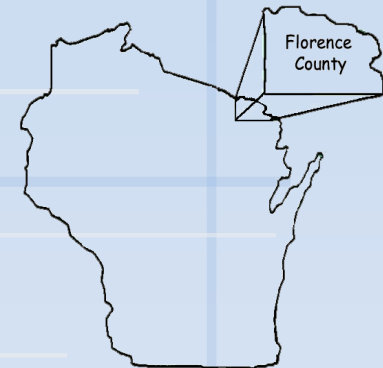


Extension

UNIVERSITY OF WISCONSIN-MADISON
FLORENCE COUNTY

Community Services Directory

For Florence County Residents



Presented by:
**Extension Florence
County**

Phone:

715-528-4480

Fax: 715-528-5172

Website: <https://florence.extension.wisc.edu/>

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Aging & Disability Resource Center 715-528-4890
www.florencecountywi.com
 (click on Departments, then on ADRC)

Age 60+ & Disabilities

Caring House 715-528-5161
Domestic Abuse & Sexual Assault

Florence County Schools ... see box

Forward Service Corporation
 715-504-0078

Health Department ... 715-528-4837

Housing Authority 715-528-3296

Human Services 715-528-3296
Children & Family Services

American Job Center 715-732-7434
Employment Services

Library 715-528-3094
<http://www.florencecountylibrary.org/>

Mental Health Crisis Line
 1-866-317-9362

Northeast Wisconsin Technical College 1-866-528-5883
<https://www.nwtc.edu/>
Adult Education

Sheriff 715-528-3346
 Or toll free 800-235-9897

St. Vincent De Paul .. 715-528-4720
Support for Low Income Families

UW-Extension see box

WIC (Women, Infants & Children)
 715-528-4837
Food Vouchers

Emergency 911
Poison Control
1-800-222-1222

Florence Schools
Business Office
715-528-3218

Elementary School
715-528-3262

Middle/High School
715-528-3215

Toll free:
888-631-3406

www.myflorence.org



Extension
 UNIVERSITY OF WISCONSIN-MADISON
 FLORENCE COUNTY

*Area Extension Director
 715-528-4480 Ext 2

*Human Development & Relationships
 715-528-4480 Ext 5

*Nutrition Education
 715-528-4480 Ext 4

*4H/Youth Development
 715-528-4480 Ext 3

*Office Manager
 715-528-4480 Ext 1

Educational Programming
<https://florence.extension.wisc.edu/>

Education

Agency/Program Name: Florence School District
Who is Served: 4 year Kindergarten through 12th Grade
Services Provided: Active Learning for 4yr K-12, Achievement Gap Reduction (AGR) school, STEAM curriculum, Library services, Career and college planning resources via Xello, Computer, Internet, Wi-Fi access and FASFA assistance. On-line classes for college credits through NWTC, Wisconsin Virtual School, and Odysseyware, and distance learning opportunities. Free/Reduced Breakfast and/or Lunch.

Contact: Florence School Administrative Office
715-528-3217

Location: toll free: 888-631-3406
Florence School District Administrative Office
425 Olive Ave
Florence, WI 54121

Hours: M–F 7:30AM–4PM; Summer hours: M–F 7:30AM–3PM

Cost: No fee to participate

Website: <https://www.myflorence.org/>

Agency/Program Name: Florence County Fab Lab

Who is Served: Florence County residents and any other interested public beyond Florence County

Services Provided: The Fab Lab (fabrication laboratory) is a small-scale workshop offering (personal) digital fabrication. The Fab Lab is equipped with an array of flexible computer controlled tools that cover several different length scales and various materials, with the aim to make "almost anything."

Contact: Amanda Yadro—Community Fab Lab Director
715-528-1401

Email: yadroa@myflorence.org

Hours: Thursdays during school year from 4:00-7:00 PM (if school is on recess the Fab Lab is closed).

Cost: \$5 per week for Florence County residents/property owners, \$10 per week for non-residents. Option per school semester (18 weeks) of \$25 for Florence County residents/property owners, \$50 for non-residents. This does not include the cost of materials and supplies. Users are encouraged to bring their own project materials.

Website: <https://www.myflorence.org/>

Agency/Program Name: American Job Center & Forward Service Corporation

► **See Employment** section for program & contact information



Tourism, Permits & Licensing Continued

Agency/Program Name: Wisconsin Department of Motor Vehicles

Who is Served: General Public

Services Provided: Drivers License and ID products, disabled parking ID cards. Vehicle products—titles, registration and renewals. (no heavy trucks or trailers).

Contact: 608-264-7447

Location: Florence Natural Resource Center (lower level)
4793 Forestry Dr.
Florence, WI 54121
Corner of US2 & Hwy 101/70

Hours: Mondays and Wednesdays 7:00AM-5:00PM

Website: www.wisconsin.dmv.gov

Financial Counseling

Agency/Program Name: Greenpath Financial Wellness

Who is Served: All who need help.

Services Provided: Free financial analysis, developing a home budget, debt management services, budget counseling, credit reports, bankruptcy counseling. Services available by telephone.

Contact: 906-228-5505
Toll free: 1-800-550-1961

Location: 36500 Corporate Dr.
Farmington Hills, MI 48331

Hours: Debt counseling in person: M 10:00AM - 7:00PM
Tu-F 8:00AM-5:00PM
Debt counseling by phone: M-Th 8:00AM-10:00PM
F 8:00AM-7:00PM
S 9:00AM-6:00PM

Cost: Initial financial consultations are free

Website: www.greenpath.com

Agency/Program Name: University of Wisconsin-Extension
Human Development & Relationships

► **See Education** section for program & contact information



Veterans

Agency/Program Name: Veteran's Service Officer
Who is Served: Veterans or Veteran's next-of-kin.
Services Provided: Advocacy, help with forms (grants/ loans, subsistence aid, medical assistance, disability, pension), military service/honor guard, grave markers.
Contact: Ken Taylor
Veteran's Service Officer
715-528-3446
Location: Courthouse
501 Lake Ave.
Florence WI 54121
Hours: Call for appointment. House visits possible
Cost: Normally free of charge

Tourism, Permits & Licensing

Agency/Program Name: Florence Natural Resource & Wild Rivers Interpretive Center & Visitor Center
Who is Served: General Public
Services Provided: Burning Permits, Fishing and Hunting licenses, gift shop, Visitor & Tourist, Natural Resource, WI DNR, Forestry & Parks, UW-Extension and USDA Forest Service information, Boat—ATV/UTV and snowmobile licensing, DMV licensing.
Contact: Lori Moore, Director
715-528-5377 ext. 2501
Toll free: 1-888-889-0049
Location: 5628 Forestry Dr.
Florence, WI 54121
Corner of US2 & Hwy 101/70
Hours: M-F, 8:00AM—4:00PM
Sat 9:00AM—3:00PM
CLOSED on Saturdays from Dec.1 through May 1
Cost: License Fees, Donations accepted
Website: exploreflorencecounty.com

Agency/Program Name: Florence County Health Dept.
Who is Served: General Public
Services Provided: Permitting of Retail Food Establishments (serving and not serving meals), Lodging, Campgrounds and Pools.
Contact: Ann Price or Amber Kolberg
715-528-4837
Location: 501 Lake Ave., PO Box 410
Florence, WI 54121
Hours: 8:00AM—4:00PM
Website: <http://florencewipublichealth.com>
Cost: Contact the Health Dept. for fees

Education

Agency/Program Name: University of Wisconsin-Extension
Who is Served: Nutrition Education Program serves Food Share eligible families. All other Extension programs are open to everyone.
Services Provided: Educational programs: Human Development & Relationships (Financial Education-budgeting, financial coaching, & saving; Food Preservation; Parenting Education-building positive relationships, co-parenting, parenting newsletters, positive parenting). Nutrition Education (food/nutrition classes/workshops, questions answered); Youth Development (Fun Food & Fitness and other youth programming); Community Development (Community and natural resource education, organizational development, strategic planning, and conflict negotiation); Agriculture/Horticulture (Ag and Hort questions, Master Gardener Volunteer Program).
Contact: **Nutrition Education:**
Jeanne Richard 715-528-4480, Ext.4
4-H/Positive Youth Development:
Maria Bournoville 715-528-4480, Ext.3
Human Development & Relationships
Tierany Rugg 715-528-4480, Ext. 5
Agriculture/Horticulture:
Scott Reuss 715-701-0966
Area Extension Director:
Amber Rehberg 715-528-4480, Ext.2
Location: Florence Natural Resource Center
5628 Forestry Dr.
Florence, WI 54121
Hours: M – F 8:30AM - 4:00PM
Cost: Most services are free or minimal cost
Website: <https://florence.extension.wisc.edu>
Online certificate and degree courses:
<https://uwhelp.wisconsin.edu/resources/distance-learning-opportunities/>

Agency/Program Name: NWTC—Aurora
Who is Served: Age 16 and over
Services Provided: Adult Continuing Education, High School Equivalency Diploma (HSED), General Education Development (GED), Youth Options (Grades 11-12)
Contact: Susan Moll, Center Co-ordinator
715-589-2768
Location: 2030 Calvary Drive
Niagara (Aurora), WI 54151
Hours: Office: M–Th 7:30AM -5:00PM, F 7:30AM—4:00PM
Class times to be determined
Cost: Variable
Email: north@nwtc.edu
Website: <https://www.nwtc.edu/about-nwtc/places/aurora-center>

Education

Agency/Program Name: Florence County Library
Who is Served: All Ages
Services Provided: Summer reading program, Storytime, Toddler Time, movie nights, gaming nights, internet/Wi-Fi access, word processing, on-line catalog, and interlibrary loan audio/video/books.
Contact: 715-528-3094
Location: 400 Olive Ave
PO Box 440
Florence, WI 54121
Hours: Tues, Wed, Thurs 9AM–5PM
Fri - Sat 9AM–12PM
Closed Sunday & Monday
Cost: None
Website: florencecountylibrary.org
On-line catalog: <http://www.infosoup.org>

Youth Enrichment

Agency/Program Name: University of Wisconsin-Extension
Youth Development
► **See Education** section for programs & contact information

Agency/Program Name: Big Brothers Big Sisters of the Bay Area
Who is Served: Ages 6-18
Services Provided: Mentoring Services in communities and schools. One on one in the community and mentors with kids in school for one hour per week.
Contact: Tiffany Hewitt, Executive Director
Patrick Bradway—Program Director (Dickinson, Menominee & Delta Counties)
Terri Branstrom—Program Coordinator (School Based in Delta County)
906-789-0060
Hours: M – F 8AM–5PM
Cost: None
Website: www.bbbsbayarea.org



Abuse Help: Domestic/ Sexual/Child/Elder Cont.

Agency/Program Name: Florence County Victim/ Witness Program
Who is Served: All Victims and witnesses of crime
Services Provided: Assisting victims/ witnesses of crime in the capacity needed to ensure safety & compassionate guidance through the judicial process and offer services to fit the victim's needs.
Contact: Lisa Witynski 715-528-3362
Location: Office of the District Attorney
501 Lake Ave
Florence, WI 54121
Hours: M-F 8:30AM–4:00PM
Email: lisa.witynski@da.wi.gov

Agency/Program Name: Caring House, Florence County Outreach Office
Who is Served: All victims of domestic violence and sexual assault.
Services Provided: Counseling (individual and group), transportation, education, support, advocacy (legal, medical, Housing) support, court accompaniment. Shelter located in Iron Mountain for victims of domestic abuse.
Contact: Donna Fayas-Johnson
715-528-5161
Cell #906-396-0692
Toll free: 1-800-392-7839
Location: Florence County Courthouse
501 Lake Ave
Florence, WI 54121
Hours: M – F 8:00AM–4:00PM, 24 Hour Crisis Line
Cost: Service free and confidential

Legal Assistance

Agency/Program Name: Wisconsin Judicare
Who is Served: Low income residents in the northern 33 counties, victims of crime and Native Americans statewide.
Services Provided: Legal help involving bankruptcy, social security, family law, health, housing, income maintenance, tax matters, child care, Medicaid/Medicare, Veterans Benefits, wills/ estates and Indian Tribal Law.
Contact: 715-842-1681
Toll free: 1-800-472-1638
Location: Wisconsin Judicare
401 Fifth St. Suite 200
Wausau, WI 54402
Hours: M – F 8:30AM – 4:30PM
Cost: No cost to apply
Email: info@judicare.org
Website: www.judicare.org

Income Assistance

Agency/Program Name: Social Security Administration
► **See Mental Health/Disability Assistance** section for programs & contact information

Emergency Services

Agency/Program Name: Florence County Sheriff's Office
Who is Served: Everyone
Services Provided: Police, 911, Emergency Management
Contact: Sheriff Dan Miller
Sheriff's Office:
715/528-3346 Florence
715/589-4406 Aurora
715/696-3911 Spread Eagle
800/235-9897 Toll-Free
Location: 501 Lake Ave
Florence, WI 54121
Hours: 24/7/365
Email: dmiller@co.florence.wi.us

Agency/Program Name: St. Vincent DePaul
► **See Housing Assistance** section for programs & contact information

Agency/Program Name: Salvation Army
► **See Housing Assistance** section for programs & contact information

Substance Abuse Help

Agency/Program Name: Florence County Human Services
► **See Mental Health/Disability Assistance** section for programs & contact information

Abuse Help: Domestic/Sexual/Child/Elder

Agency/Program Name: NEWCAP, Inc.
► **See Housing Assistance** section for programs & contact information

Agency/Program Name: Florence County Human Services
► **See Mental Health/Disability Assistance** section for programs & contact information

Child Care

Agency/Program Name: Auntie M's Child Care—Florence
Who is Served: Children ages 6 weeks—12 years
Services Provided: Head Start, Early Head Start, Preschool and before and after school care
Contact: Emily Payette/Lauren Tregillis
715-528-2033
Location: 900 Chapin Street
Florence, WI 54121
Hours: 5:45AM—5:45PM
Cost: varies depending on age of child and full-time or part-time rates.

Agency/Program Name: American Job Center & Forward Service Corporation
► **See Employment** section for program & contact information

Agency/Program Name: University of Wisconsin-Extension Human Development & Relationships
► **See Education** section for program & contact information

Birth to Three

Agency/Program Name: University of Wisconsin-Extension Human Development & Relationships
► **See Education** section for program & contact information

Agency/Program Name: Florence County Human Services
► **See Mental Health/Disability Assistance** section for program & contact information

Agency/Program Name: Wisconsin First Step
► **See Mental Health/Disability Assistance** section for program & contact information



Employment

Agency/Program Name: American Job Center

Who is Served: General Public

Services Provided: Employment search, job retention and Educational Programming. Assistance with: resume writing, career decisions, educational funding, child care needs, and High School Diplomas. Link to: Department of Vocational Rehabilitation (DVR), Experience Works (employment assistance for age 55+), Job Corps, Veterans Services, Job Service (unemployment services), Workforce Innovation & Opportunity Act (WIOA)

Contact: WIOA CSS, Zana Keener for Youth at 920-365-2599
WIOA CSS, Mary Wendt for Adult/Dislocated Workers at 920-834-4621 Ext. 1105
WIOA CSS, Alison Kostreva for Adult/Dislocated Workers at 715-732-7434

Location: American Job Center
2030 Calvary Drive
Niagara (Aurora), WI 54151

Hours: Hours vary—call for an appointment

Cost: Free, nonprofit agency

Email: ZKeener@fsc-corp.org, MaryWendt@newcap.org,
AlisonKostreva@newcap.org

Agency/Program Name: Forward Service Corporation

Who is Served: Income eligible WI Residents, plus other requirements may apply depending on program.

Services Provided:

Wisconsin Works (W2 Program) Helps parents support their family while they prepare for work or apply for Social Security. One-on-one case management, job skills training, education, financial assistance, connection to employment opportunities and supportive services available for eligible parents. For more info, call (715-504-0078).

Food Share Employment and Training (FSET) Job-based program open to eligible adults receiving Food Share benefits. Can help recipients find and keep a good job. One-on-one case management, job skills training, connection to employment opportunities, and supportive services available. For more info, call (715-504-0078).

Job Access Loan (JAL) Short-term, interest-free loan program to help eligible parents with expenses related to getting or keeping a job. Interest-free loan to help purchase a car to get to and from work, driver license fees, or work clothing and uniforms. For more info, call (715-504-0078).

Wisconsin Employment Transportation Assistance Fund (WETAP) Interest-free loan to help eligible adults with vehicle repair expenses. Call 920-292-1336 for information on how to apply.

Contact: 715-504-0078

Location: 501 Lake Ave, Florence, WI 54121
*Lower Level DHS office

Hours: By appointment

Cost: Free to apply

Website: <http://www.fsc-corp.org/>

Food Assistance

Agency/Program Name: Florence County Human Services

► **See Mental Health/Disability Assistance** section for programs & contact information

Agency/Program Name: St. Vincent DePaul

► **See Housing Assistance** section for programs & contact information

Agency/Program Name: Salvation Army

► **See Housing Assistance** section for programs & contact information

Agency/Program Name: ACCESS

► **See Health Care Assistance** section for programs & contact information

Clothing Assistance

Agency/Program Name: St. Vincent DePaul

► **See Housing Assistance** section for programs & contact information



Utility Assistance

Agency/Program Name: Energy Services, Inc.
Who is Served: Income-qualified customers
Services Provided: Pay for heating and electric; Apply between October 1 and May 15. Appointment times are limited. Must have photo identification, proof of gross income for previous month, social security numbers for all household members and a utility bill. Can apply Online.

Contact: 715-609-2274
800-506-5596 After hours

Location: 501 Lake Ave
Florence, WI 54121

Hours: M, W, F 8:30AM—5:00PM
T, Th 8:30AM—6:00PM

Cost: No cost to apply

Website: www.esiwi.com

Agency/Program Name: Wisconsin Home Energy Assistance Program

Contact: Toll free 1-888-452-3296

Agency/Program Name: NEWCAP, Inc.

► **See Housing Assistance** section for programs & contact information

Agency/Program Name: Salvation Army

► **See Housing Assistance** section for programs & contact information

Agency/Program Name: Lifeline

Who is Served: Customers meeting Income guidelines.

Services Provided: Reduced phone bill.

Contact: NSight Telephone Company
715/528-3344

Location: 1133 Main St
Niagara, WI 54121

Hours: M—F 8:00AM—5:00PM

Cost: Reduced phone bill



Business Assistance

Agency/Program Name: Woodland Kitchen and Business Incubator

Who is Served: A certified, fully-equipped, inspected and licensed commercial kitchen, for use by growers, food processors, caterers, restaurants, chefs, special event food vendors, bakers, groups, and organizations.

Services Provided: Writing a business plan, labeling, packaging, marketing and distribution.

Contact: Mindy Angle—Kitchen Assistant
715-589-2768

Location: 2030 Calvary Drive
Niagara (Aurora), WI 54151

Hours: By appointment

Cost: Members: \$10/hour for the use of the kitchen
Non-Members: \$18/hour for the use of the kitchen

Email: mindy.angle@nwtc.edu

Website: www.nwtc.edu/woodlandkitchen

Agency/Program Name: Florence County Economic Development

Who is Served: Florence County Business owners, Entrepreneurs & Community Organizations

Services Provided: Business start-up & expansion loans, business counseling, community development, business promotion.

Contact: Wendy Gehlhoff—Director

Location: 501 Lake Ave.
PO Box 410
Florence, WI 54121
715-528-3294
Lower level of the courthouse

Hours: M—F 8:30AM-4PM, One person office, please schedule.

Cost: None

Email: wgehlhoff@co.florence.wi.us

Website: http://exploreflorencecounty.com/economic_development/overview/



Public Health

Agency/Program Name: Florence County Health Department

Who is Served: All Ages

Services Provided: Wisconsin Women, Infant, & Children (WIC) Program, Child Passenger Safety Program, Childhood Lead Screening, Immunizations, Children with Special Health Care Needs, (information and referral as needed), Reproductive Health Care Services and Prevention Programming, radon and water testing kits, Public Health Emergency preparedness and other Public Health programs.

Contact: Annette Seibold RN MS
715-528-3424
Ann Price RN/RS
715-528-3427
Amber Kolberg, Emergency Preparedness Coordinator & Registered Sanitarian
715-528-3428
Sara Jerue, Administrative Assistant
715-528-3426

Location: Florence County Courthouse
P. O. Box 410
501 Lake Ave
Florence, WI 54121

Hours: M – Th 8:00AM – 4:00PM, Friday by appointment

Cost: Varies by program, please contact the Health Department for further information.

Website: <https://florencewipublichealth.com>

Health Care Assistance

Agency/Program Name: Oscar G. Johnson Veteran's Medical Center

Who is Served: Veterans meeting eligibility criteria.

Services Provided: Acute/medical/surgical hospital, outpatient services, outpatient clinics, emergency and pharmacy.

Contact: 906-774-3300

Location: 325 East H St.
Iron Mountain, MI 49801

Hours: Outpatient services: M – F 8:00AM - 4:30PM
Emergency services 24hrs/7days

Cost: Variable

Agency/Program Name: ACCESS

Who is Served: All ages

Services Provided: Access is a website for people who live in Wisconsin to find out if they might be able to get: Help with buying food, help with prescription drugs, paying for child care, finding a job, low or no cost health care, emergency assistance or tax credits.

Contact: Free Internet use and assistance available at most Libraries.

Hours: 24 hours/ 7 days a week

Cost: Service free and confidential

Website: www.access.wisconsin.gov

Housing Assistance Continued

Agency/Program Name: USDA Rural Development

Who is Served: Very low to moderate income families.

Services Provided: Loans and grants to purchase and repair homes & provide assistance with Low Income housing.

Contact: Brian Hudson
715-524-8522, ext. 4

Location: Shawano Area Office
603B Lakeland Rd
Shawano, WI 54166

Hours: M-F 8:00AM - 4:30PM, Individual appointments can be arranged.

Cost: Varies by program

Email: wi-rd-shawano@usda.gov

Website: <https://www.rd.usda.gov/>

Agency/Program Name: St. Vincent DePaul

Who is Served: Any Florence County resident within income guidelines.

Services Provided: Food pantry, government commodities, rent (NEWCAP), utilities, Thrift Store, back to school supplies, Christmas toys, clothing, emergency needs, garden supplies.

Contact: Dorothy Vayda
Request line: 715-528-2030

Location: 400 Central Ave
Florence, WI 54121

Hours: Tu - F 10:00AM—4:45PM, Sat 10:00AM - 1:45PM
Sunday & Monday—Closed

Agency/Program Name: Salvation Army

Who is Served: Any Florence County resident within income guidelines.

Services Provided: Rent, utilities, traveler's emergency funds, emergency food, and shelter funds

Contact: Dorothy Vayda
Request line: 715-528-2030
Emergency Services: Sheriff's Dept. 715-528-3346

Cost: None

Agency/Program Name: Florence County Human Services

► **See Mental Health/Disability Assistance** section for programs & contact information

Aging & Disability

Agency/Program Name: Aging & Disability Resource Center (ADRC) of Florence County
Who is Served: Age 60+ and adults with disabilities, caregivers, and their families
Services Provided: Provides Senior Nutrition Program, Transportation, Elder Benefits Specialist, Disability Benefits Specialist, Benefits Check-Ups (includes Public and Private benefits programs), Benefits problem-solving: Medicaid, Medicare, Advantage Plan, Senior Care, Social Security assistance, Family Caregiver and Alzheimer's/Dementia Support, Memory Screens, Information & Assistance, Long Term Care Support information and counseling, Assistive Technology and volunteer opportunities.
Contact: 715-528-4890
Toll Free: 1-855-528-ADRC (2372)
Location: Florence County Courthouse
501 Lake Ave
PO Box 410
Florence, WI 54121
Lower Level, Rms 120-126
Hours: M – F 8:30AM–4:00PM, after hours by Appointment
Cost: No Cost. The Senior Nutrition and Transportation programs are offered on a donation basis to qualified individuals.
Email: adrc@co.florence.wi.us
Website: www.florencecountywi.com (click on Departments, then on ADRC)

Agency/Program Name: Florence County Human Services
► **See Mental Health/Disability Assistance** section for programs & contact information

Agency/Program Name: University of Wisconsin-Extension Human Development & Relationships
► **See Education** section for program & contact information

Housing Assistance

Agency/Program Name: NEWCAP, Inc.
Who is Served: Any resident who meets income guidelines
Services Provided: Emergency shelter subsidy; home weatherization; Section 8 housing vouchers, Emergency Food Assistance, WIA Case management
Contact: 920-834-4621
Toll Free: 800-242-7334
Location: 1201 Main St
Oconto, WI 54153
Hours: M-Th 7:30AM–5:00PM, F 8:00AM–12:00PM
Cost: None
Website: www.newcap.org

Health Care Assistance Continued

Agency/Program Name: Well Badger Resource Center
Who is Served: You and your family
Services Provided: Health Information & referrals for: Family Services—FoodShare, WIC, W2, Childcare Subsidy; Health Care—BadgerCare+, WI Well Women, Mental Health Services, Medicaid Disability; Women's Health - Prenatal, Ultrasound Providers, Adoption Resources, Family Planning; Parenting—Birth to 3, Children with Special Needs, Home Visiting, Kate Beckett Ins.
Contact: 1-800-642-7837

Dental (Accepting medical assistance)

Agency/Program Name: Family Health Center Marshfield
Contact: Rhinelander 715-420-1400

Agency/Program Name: Dr. Thomas C. Neumeier
Contact: Menominee, MI 906-863-3888

Mental Health/ Disability Assistance

Agency/Program Name: Social Security Administration
Who is Served: Families and individuals in need of services provided.
Services Provided: Information on retirement benefits, disability benefits, survivor benefits and Supplemental Security Income (SSI).
Contact: Toll-free: 1-888-868-8185 (Rhinelander Office)
Location: 2023 Navajo St
Rhinelander, WI 54501
COVID Hours: By phone & Online. In Person-by appt only.
Hours: M, Tu, Th, F 9:00AM - 4:00PM, W 9:00AM—Noon
Cost: None
Website: www.socialsecurity.gov

Agency/Program Name: Aging & Disability Resource Center (ADRC) of Florence County
► **See Aging & Disability** section for program & contact Information

Agency/Program Name: Wisconsin First Step
Services Provided: Assists parents in finding resources for their children, aged birth to 21, with special needs.
Contact: 1-800-642-7837

Mental Health/ Disability Assistance

Agency/Program Name: Florence County Human Services
Who is Served: Individuals and Families in Florence County
Services Provided: Economic Support—Food Share, Medical Assistance, Badgercare, Child Care (provided through Northern Income Maintenance Consortium); Other—Wisconsin Home Energy Assistance Program (WHEAP), Housing Rehabilitation, Home Buyer Program; Children & Family—Child Abuse, Neglect, Juvenile Court, Foster Care Licensing, Kinship Care, Voluntary Case Management; Community Services—Coordinated Services Teams (CST), Mental Health, Children's Community Options Program, Children's Long Term Support Waivers, Substance Abuse, Birth to Three, Adult Protective Services, Elder Abuse & Neglect, and Housing.

Mental Health Crisis Line: 1-866-317-9362 for 24/7 Services

Contact: Jen Steber—Director
 Phone: 715-528-3470 Fax: 715-528-3341
 Toll free: 1-888-452-3296 (WHEAP)
 Toll free: 1-888-794-5722 (Northern Income Maintenance Consortium Programs)
 Northwoods Housing Region: 800-762-0665
 715.251.4555 (Mental Health and Substance Abuse Counseling provided through ADAPT Clinic)

Location: Florence County Human Services Department
 501 Lake Ave
 PO Box 225
 Florence, WI 54121
 715-528-3296

Hours: M – F 8:00AM - 4:00PM, other times by appointment
Cost: Most programs are no charge. Sliding fee scale for some programs.

Email: jsteber@co.florence.wi.us

Agency/Program Name: Pathways to Healing Counseling Center

Who is Served: Individuals of all ages (3 years old and up) of Northeast Wisconsin and beyond.

Services Provided: Behavioral/Mental Health Services including but not limited to: Counseling for Relationships, Trauma & Intervention, Life Issues (like anger & stress management), Emotional & Psychological issues, AODA assessment and sexuality.

Contact: Cheryl Welch—PhD, LPC, RN, CCTP
 715-696-6600
 Cell #715-889-2866

Location: 2462 US Hwy 2
 Florence, WI 54121

Hours: M-F 8AM to 7PM (Call for appointment)

Cost: Insurance & Private Pay



Prescription Assistance

Agency/Program Name: Medical Care Access Coalition
Who is Served: Anyone who is finding it difficult to afford their prescription medications.

Services Provided: Prescription Assistance Program—Helps match individuals who have no prescription coverage to existing pharmaceutical programs. Medicare & Medicaid Application (MMAP) Counselors.

Contact: 906-776-5412
 Fax: 906-776-5386

Location: DCHS—Lower Level
 1721 S. Stephenson
 Iron Mountain, MI 49801

Hours: Please call ahead. M—Th 8:00AM—4:00PM
 Friday—By appointment only.

Cost: Service is free

Agency/Program Name: ACCESS

► See **Health Care Assistance** section for programs & contact information

Reproductive Health/ Pregnancy Assistance

Agency/Program Name: Florence County Health Dept.

Who is Served: Any resident who meets income guidelines

Services Provided: Family Planning/Contraceptive services & supplies, Pregnancy Counseling, Pregnancy Testing, and STD/STI Testing.

Contact: Sara Jerue
 715-528-3426

Location: 501 Lake Ave., PO Box 410
 Florence, WI 5121

Hours: By appointment only—Private & Confidential

Cost: Contact the Health Dept. for fees

Agency/Program Name: Catholic Charities

Who is Served: Families with an unplanned pregnancy

Services Provided: Services are provided to those who choose parenting or adoption. Social workers are able to meet with families where it is convenient. Also offers adoption services.

Contact: Tara DeGrave
 920-272-8234
 Toll Free: 877-500-3580, ext. 8234

Location: 1825 Riverside Drive
 Green Bay, WI 54307
 Home visits possible

Hours: M 7:45AM—5PM
 T-W-Th 7:45AM - 8PM
 F 7:45AM—12:15PM

Cost: Services are voluntary, confidential, free of charge and open to all faiths.

Website: www.newcatholiccharities.org