



Extension

UNIVERSITY OF WISCONSIN-MADISON
FLORENCE COUNTY

YOUR EXTENSION FLORENCE COUNTY OFFICE



For changes or updates contact:
Jane Lindow 715-528-4480 ext. 1
jane.lindow@wisc.edu

Our Purpose...

University of Wisconsin-Extension
We teach, learn, lead and serve,
connecting people with the
University of Wisconsin-Madison
and engaging with them in
transforming
lives and communities

We are committed to:

- *Community
- *Discovery
- *Inclusiveness
- *Relationships
- *Respect

Our education programs focus on
the issues, assets, and needs of the
communities we serve.

Providing Educational Programming In:

- * Human Development &
Relationships
- * 4-H & Youth Development
- * Horticulture

Other Resources available:

- * Agriculture Information
- * Sustainable Forestry
- * Community Gardens

University of Wisconsin-Madison
Florence County Extension

*The University of Wisconsin – Madison Division
of Extension provides **equal opportunities** in
employment and programming in compliance
with state and federal law*

Updated 10/29/25

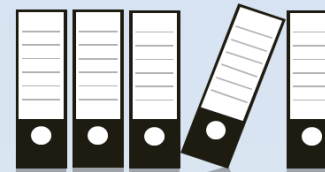
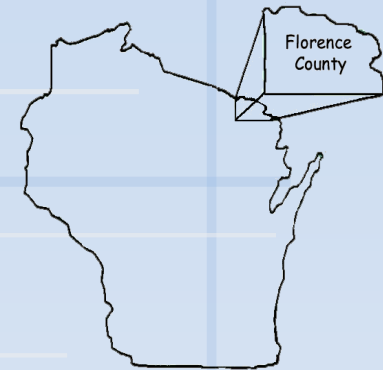


Extension

UNIVERSITY OF WISCONSIN-MADISON
FLORENCE COUNTY

Community Services Directory

For Florence County Residents



Presented by:
**Extension Florence
County**

Phone:

715-528-4480

Fax: 715-598-8418

Website: florence.extension.wisc.edu

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Financial Counseling

Agency/Program Name: GreenPath Financial Wellness

Who is Served: All who need help.

Services Provided: Free financial analysis, developing a home budget, debt management services, budget counseling, credit reports, bankruptcy counseling. Services available by telephone.

Contact: Toll free: 1-866-648-8117

Hours: Debt counseling by phone: M-Th 7:00AM-9:00PM CST
F 7:00AM-7:00PM CST
S 8:00AM-5:00PM CST

Cost: Initial financial consultations are free

Website: greenpath.com

Agency/Program Name: University of Wisconsin-Extension
Human Development & Relationships

► **See Education** section for program & contact information—Page 5



Notes

Tourism, Permits & Licensing

Agency/Program Name: Florence Natural Resource, Wild Rivers Interpretive Center, Visitor Center & Gift Shop
Who is Served: General Public
Services Provided: Burning Permits, Fishing and Hunting licenses, Gift shop, Visitor, Tourist, Natural Resource information, WI DNR, Forestry & Parks, UW-Extension, DMV & USDA Forest Service information, Boat—ATV/UTV and snowmobile renewal registrations.
Contact: Wendy Gehlhoff—Director
 715-528-5377
 Toll free: 1-888-889-0049
Location: 5628 Forestry Dr.
 Florence, WI 54121
 Corner of US2 & Hwy 101/70
Hours: M-F, 8:00AM—4:00PM
 Sat 9:00AM—3:00PM
 CLOSED on Saturdays from Christmas through May 1
Cost: License Fees, Donations accepted
Website: exploreflorencecounty.com

Agency/Program Name: Florence County Health Dept.
Who is Served: General Public
Services Provided: Permitting of Retail Food Establishments (serving and not serving meals), Lodging, Campgrounds and Pools.
Contact: Amber Kolberg
 715-528-4837
Location: 501 Lake Ave., PO Box 410
 Florence, WI 54121
Hours: 8:00AM—4:00PM
Website: florencewipublichealth.com
Cost: Contact the Health Dept. for fees

Agency/Program Name: Wisconsin Department of Motor Vehicles
Who is Served: General Public
Services Provided: Drivers License and ID products, disabled parking ID cards. Vehicle products—titles, registration and renewals. (no heavy trucks or trailers).
Contact: 608-264-7447
Location: Florence Natural Resource Center (lower level)
 4793 Forestry Dr.
 Florence, WI 54121
 Corner of US2 & Hwy 101/70
Hours: Mondays and Wednesdays 7:00AM-5:00PM
Website: www.wisconsindmv.gov

Quick Reference Numbers

Emergency 911
Poison Control
1-800-222-1222

Florence Schools
Business Office
715-528-3218
Elementary School
715-528-3262
Middle/High School
715-528-3215
Toll free:
888-631-3406
www.myflorence.org

Aging & Disability Resource Center
 715-528-4890
www.florencecountywi.com
 (click on Departments, then on
 ADRC)

Age 60+ & Disabilities

Caring House 800-392-7839
Domestic Abuse & Sexual Assault

Rainbow House 800-956-6656
Abuse help

Florence County Schools see box

Forward Serv Corp 715-504-0080

Health Department 715-528-4837

Housing Authority 715-528-3296

Human Services 715-528-3296
Children & Family Services

Library 715-528-3094
www.florencecountylibrary.org

Mental Health Crisis Line 988

Northeast Wisconsin Technical
 College 715-589-2768
www.nwtc.edu *Adult Education*

Sheriff 715-528-3346
 Or toll free 800-235-9897

St. Vincent De Paul—Request line
 715-528-2030
Support for Low Income Families

UW-Extension see box

WIC (Women, Infants & Children)
 715-528-4837
Food Vouchers

Workforce Innovation & Opportunity Act
 (WIOA) 920-365-2599
Employment Services



Extension
 UNIVERSITY OF WISCONSIN-MADISON
 FLORENCE COUNTY

- * Area Extension Director
 715-528-4480 Ext 2
 - * Human Development & Relationships
 715-528-4480 Ext 5
 - * 4H/Youth Development
 715-528-4480 Ext 3
 - * Office Manager
 715-528-4480 Ext 1
- Educational Programming*
florence.extension.wisc.edu

Education

Agency/Program Name: Florence School District
Who is Served: 4 year Kindergarten through 12th Grade
Services Provided: Active Learning for 4yr K-12, Achievement Gap Reduction (AGR) school, STEAM curriculum, Library services, Career and college planning resources via Xello, Computer, Internet, Wi-Fi access and FASFA assistance. On-line classes for college credits through NWTTC, Wisconsin Virtual School, and Odysseyware, and distance learning opportunities. Free/Reduced Breakfast and/or Lunch.

Contact: Florence School Administrative Office
715-528-3217

Location: toll free: 888-631-3406
Florence School District Administrative Office
425 Olive Ave
Florence, WI 54121

Hours: M–F 7:30AM–4PM; Summer hours: M–F 7:30AM–3PM

Cost: No fee to participate

Website: <https://www.myflorence.org/>

Agency/Program Name: Florence County Fab Lab

Who is Served: Florence County residents and any other interested public beyond Florence County. Students are welcome to attend. Elementary age students are required to bring adult supervision.

Services Provided: The Fab Lab (fabrication laboratory) is a small-scale workshop offering (personal) digital fabrication. The Fab Lab is equipped with an array of flexible computer controlled tools that cover several different length scales and various materials, with the aim to make "almost anything."

Contact: Amanda Yadro—Community Fab Lab Director
715-528-1401

Email: yadroa@myflorence.org

Hours: Thursdays during school year from 4:00-7:00 PM (if school is on recess the Fab Lab is closed).

Cost: No Cost to attend. Users are responsible for material cost. Some supplies may be purchased at the Lab, but users are encouraged to bring their own project materials.

Website: <https://www.myflorence.org/>

Agency/Program Name: Forward Service Corporation & Workforce Innovation & Opportunity Act (WIOA)

► **See Employment** section for program & contact Information—Page 8



Abuse Help:

Domestic/Sexual/Child/Elder Cont.

Agency/Program Name: Rainbow House Domestic Abuse
Services Provided: Domestic Abuse Assessment Tool, Free Parenting Resources, Safety Planning, Technology Safety and Privacy: A Tool for Survivors, Legal Advocacy, Strangulation Risks and Signs, LGBTQIA Services, Youth and Teen Services, Elder Abuse, and Court Books for Children. The Rainbow House works collaboratively with the Caring House located in Iron Mountain, MI.
Contact: 24 Hour Crisis Hotline: 800-956-6656

Location: 1530 Main St.
Marinette, WI 54143

Website: therainbowhouse.us

Agency/Program Name: Caring House

Who is Served: All victims of domestic violence and sexual assault.

Services Provided: Counseling (individual and group), transportation, education, support, advocacy (legal, medical, Housing) support, court accompaniment. Shelter located in Iron Mountain for victims of domestic abuse.

Contact: Donna Fayas-Johnson/Selena Gonzalez
Toll free: 1-800-392-7839

Hours: M – F 8:00AM–4:00PM, 24 Hour Crisis Line

Cost: Service free and confidential

Legal Assistance

Agency/Program Name: Judicare Legal Aid

Who is Served: Low income residents in the northern 33 counties, victims of crime and Native Americans statewide.

Services Provided: Legal help involving Consumer Finance incl. bankruptcy/foreclosure/debt collection, Social Security, Family law, Health/Nursing home care, Landlord/tenant problems, Public assistance/income maintenance-Medicare, Physical & mental disabilities, Relationship violence, Powers of Attorney, Living & Simple Wills, Unemployment Comp, Utility shut-off and Indian Tribal Law.

Contact: 715-842-1681
Toll free: 1-800-472-1638

Location: 401 Fifth St. Suite 200 / P.O. Box 6100
Wausau, WI 54402-6100

Hours: M – F 8:30AM - 4:30PM

Cost: No cost to apply

Email: info@judicare.org

Website: www.judicare.org

Veterans

Agency/Program Name: Veteran's Service Officer

Who is Served: Veterans or Veteran's next-of-kin.

Services Provided: Advocacy, help with forms (grants/loans, subsistence aid, medical assistance, disability, pension), military service/honor guard, grave markers.

Contact: Ken Taylor
Veteran's Service Officer
715-528-3446

Location: Courthouse
501 Lake Ave.
Florence WI 54121

Hours: Call for appointment. House visits possible

Cost: Normally free of charge

Emergency Services

Agency/Program Name: Florence County Sheriff's Office

Who is Served: Everyone

Services Provided: Police, 911, Jail

Contact: Sheriff Teresa Chrisman
Sheriff's Office:
715-528-3346 Florence
715-589-4406 Aurora
715-696-3911 Spread Eagle
800-235-9897 Toll-Free

Location: 501 Lake Ave
Florence, WI 54121

Hours: 24/7/365

Email: tchrisman@florencecountywi.gov

Agency/Program Name: St. Vincent DePaul

► **See Housing Assistance** section for programs & contact information—Page 16

Agency/Program Name: Salvation Army

► **See Housing Assistance** section for programs & contact information—Page 16

Substance Abuse

Agency/Program Name: Florence County Human Services

► **See Mental Health/Disability Assistance** section for programs & contact information—Page 12

Abuse Help:

Domestic/Sexual/Child/Elder

Agency/Program Name: Florence County Human Services

► **See Mental Health/Disability Assistance** section for programs & contact information—Page 12

Agency/Program Name: Florence County Victim/Witness Program

Who is Served: All Victims and witnesses of crime

Services Provided: Assisting victims/witnesses of crime in the capacity needed to ensure safety & compassionate guidance through the judicial process and offer services to fit the victim's needs.

Contact: 715-528-3362

Location: Office of the District Attorney
501 Lake Ave
Florence, WI 54121

Hours: M-F 8:30AM—4:00PM

Education

Agency/Program Name: University of Wisconsin-Extension

Who is Served: All Extension programs are open to everyone.

Services Provided: Educational programs: Human Development & Relationships (Financial Education-budgeting, financial coaching, & saving; Strong Bodies, Parenting Education-building positive relationships, co-parenting, parenting newsletters, positive parenting). Youth Development (Fun Food & Fitness, Outdoor Adventure, TORPEDO's, and other youth programming); Water & soil testing kits, Ask Agriculture/Horticulture questions, Master Gardener Volunteer Program; Sustainable Forestry Conference; Community Gardens program.

Contact: **4-H/Positive Youth Development:**

Maria Bournoville 715-528-4480, Ext.3

Human Development & Relationships

Tierany Rugg 715-528-4480, Ext. 5

Office Manager

Jane Lindow 715-528-4480, Ext.1

Area Extension Director:

Amber Rehberg 715-528-4480, Ext.2

Location: Florence Natural Resource Center
5628 Forestry Dr.
Florence, WI 54121

Hours: M – F 8:30AM - 4:00PM

Cost: Most services are free or minimal cost

Website: <https://florence.extension.wisc.edu>

Online certificate and degree courses:

<https://uwhelp.wisconsin.edu/resources/distance-learning-opportunities/>

Agency/Program Name: NWTC—Aurora

Who is Served: Age 16 and over

Services Provided: Adult Continuing Education, High School Equivalency Diploma (HSED), General Education Development (GED), Youth Options (Grades 11-12)

Contact: Susan Moll, Regional Operations Coordinator-Aurora
715-589-2768

Location: 2030 Calvary Drive
Niagara (Aurora), WI 54151

Hours: Office: M–Th 7:30AM –4:30PM, F 7:30AM—4:00PM
Class times to be determined

Cost: Variable

Email: susan.moll@nwtc.edu

Website: <https://www.nwtc.edu/about-nwtc/places/aurora-center>

Education

Agency/Program Name: Florence County Library
Who is Served: All Ages

Services Provided: Summer reading program, Storytime, Toddler Time, movie nights, gaming nights, internet/Wi-Fi access, word processing, on-line catalog, and interlibrary loan audio/video/books.

Contact: 715-528-3094
Location: 400 Olive Ave
 PO Box 440
 Florence, WI 54121

Hours: Tues, Wed, Thurs 9AM–5PM
 Fri - Sat 9AM–12PM
 Closed Sunday & Monday

Cost: Free
Website: florencecountylibrary.org
 On-line catalog: <http://www.infosoup.org>

Youth Enrichment

Agency/Program Name: University of Wisconsin-Extension
 Youth Development; Human Development & Relationships

► **See Education** section for programs & contact information—Page 5

Agency/Program Name: Big Brothers Big Sisters of the Central
 Upper Peninsula (BBBS)

Who is Served: They enroll new youth from ages 7-15. Once they are matched, they can stay in the program until 18.

Services Provided: BBBS matches youth (Littles) one-to-one mentors with a mentor (Bigs) to spend a minimum of 4 hours a month together in various settings and program options.

Contact: BBBS Main Office (906) 475-7801 or
 e-mail info@bbbsmqt.org

Hours: M – F 8AM–4PM

Cost: Free

Website: www.bbbsmqt.org



Clothing/Household Assistance

Agency/Program Name: St. Vincent DePaul
 ► **See Housing Assistance** section for programs & contact information—Page 16

Agency/Program Name: Denim Heart Thrift
Location: 333 S Stephenson Ave, Ste 103
 Iron Mountain, MI 49801

Contact: (906) 767-0132
 Verification not required for purchases.

Agency/Program Name: Habitat For Humanity ReStore
Location: 113 S Milwaukee Ave.
 Kingsford, MI 49802
Contact: (906) 774-2867



Vision

(Accepts Forward Health)

Agency/Program Name: Dr. Nelson Hassell
Location: 401 Woodward Ave
 Kingsford, MI 49802
Contact: (906) 774-0611

Agency/Program Name: Aspirus Eye Center—Iron River
Location: 229 West Genesee St.
 Iron River, MI 49935
Contact: (906) 265-5423

Agency/Program Name: Amanda Lallensack & William Pierre
Location: 8201 Mish Ko Swen Drive
 Crandon, WI 54520
Contact: (715) 478-4300

Income Assistance

Agency/Program Name: Social Security Administration
 ► **See Mental Health/Disability Assistance** section for programs & contact information—Page 12

Food Assistance Cont.

Agency/Program Name: Salvation Army
► **See Housing Assistance** section for programs & contact information—Page 16

Agency/Program Name: ACCESS
► **See Health Care Assistance** section for programs & contact information—Page 11

Agency/Program Name: First Evangelical Lutheran Church/Food Pantry
Contact: (906) 774-0133
Location: 1210 S Stephenson Ave.
Iron Mountain, MI 49801
Time: Wednesday - By appointment

Agency/Program Name: Feeding America
Cost: Free—First Come First Serve Basis

Locations: **Redemption Hill Church**
332 S Carpenter Ave, Kingsford, MI 49802
Anda Tavonnati (906) 239-6778
Register 1 hour before distribution—Every month 2nd Wed.-10AM

Norway Community Food Pantry
130 O'Dill Dr., Norway, MI 49870
(906) 563-8917
Every Month—1st Thursday—3pm

For the following Iron County distribution sites—see:
<https://www.feedwm.org/mobile-pantry-schedule/>
(filter Mobile Pantries by "Iron" County)

Grace Covenant Church (Iron River)
316 Jasper St., Iron River, MI

Lakeview Bible Church (Crystal Falls)
1211 US Hwy 2, Crystal Falls, MI

Agency/Program Name: Grace Methodist Church/
Norway Community Food Pantry
Contact: (906) 563-8917
Location: 130 O'Dill Dr.
Norway, MI 49870
Time: Wed. 10AM—12 Noon or as needed (Call)

Agency/Program Name: Maranatha Messengers/Food Pantry
Contact: (906) 774-7877
Location: 917 Pyle Drive
Kingsford, MI 49802
Time: Tues. 9:30am-12 noon / Wed. 9:30am-3pm
Cost: Free—Verification of Household Income required

Child Care

Agency/Program Name: Workforce Innovation & Opportunity Act (WIOA) - Potential Child Care Funding

► **See Employment** section for program & contact information—Page 8



Birth to Three

Agency/Program Name: University of Wisconsin-Extension
Human Development & Relationships
► **See Education** section for program & contact information—Page 5

Agency/Program Name: Florence County Human Services
Birth to 3—Is an early intervention program for children with developmental delays and disabilities ages birth to 3 and their families.
Contact: 715-528-3296
► **See Mental Health/Disability Assistance** section for program & contact information—Page 12

Agency/Program Name: Wisconsin First Step
► **See Mental Health/Disability Assistance** section for program & contact information—Page 13



Employment

Agency/Program Name: Workforce Innovation & Opportunity Act (WIOA)

Who is Served: Youth Aged 14-24, Adults 18+, and Dislocated Workers 18+

Services Provided: Career decision making, post-secondary transition services, education funding, supportive services funding, resume and cover letter development, interview skills, financial literacy, work experience (youth clients only), and employment search.

Contact: Cecelia Lanning, Career Services Specialist 920-365-2599

Location: Forward Service Corporation
2030 Calvary Drive—Door #6
Niagara, WI 54151
(Inside NWTC—Aurora Campus)

Hours: By appointment only

Cost: Free

Email: clanning@fsc-corp.org



Agency/Program Name: Forward Service Corporation

Who is Served: Income eligible WI Residents, plus other requirements may apply depending on program.

Services Provided:

Wisconsin Works (W2 Program) Helps parents support their family while they prepare for work or apply for Social Security. One-on-one case management, job skills training, education, financial assistance, connection to employment opportunities and supportive services available for eligible parents. For more info, call (855)733-1311. To apply go to: access.wisconsin.gov/access

Food Share Employment and Training (FSET) Job-based program open to eligible adults receiving Food Share benefits. Can help recipients find and keep a good job. One-on-one case management, job skills training, connection to employment opportunities, and supportive services available. For more info, call (715) 504-0080 or go to: fsc-corp.org

Job Access Loan (JAL) Short-term, interest-free loan program to help eligible parents with expenses related to getting or keeping a job. Interest-free loan to help purchase a car to get to and from work, driver license fees, or work clothing and uniforms. For more info, call (855) 733-1311

Wisconsin Employment Transportation Assistance Fund (WETAP) Interest-free loan to help eligible adults with vehicle repair expenses. Call 920-292-1336 for information on how to apply.

Workforce Innovation & Opportunity Act (WIOA)

For those seeking training for careers in high-demand industries WIOA can help find your career path. Financial Assistance & Vocational planning available. For more information call (715)589-1075.

Hours: By appointment

Cost: Free to apply

Website: fsc-corp.org

Utility Assistance

Agency/Program Name: Energy Services, Inc.

Who is Served: Income-qualified customers

Services Provided: Pay for heating and electric; Apply between October 1 and May 15. Appointment times are limited. Must have photo identification, proof of gross income for previous month, social security numbers for all household members and a utility bill. Can apply Online.

Contact: 800-506-5596 (Can call 24/7)

Location: 845 Central
Florence, WI 54121

Hours: M, W, F 8:30AM—5:00PM
T, Th 8:30AM—6:00PM

Cost: No cost to apply

Website: www.esiwi.com

Agency/Program Name: Wisconsin Home Energy Assistance Program (WHEAP)

Contact: Toll free 1-888-452-3296

Agency/Program Name: Salvation Army

► **See Housing Assistance** section for programs & contact information—Page 16

Agency/Program Name: Lifeline (Phone Service)

Who is Served: Customers meeting Income guidelines.

Services Provided: Reduced phone bill. Lifeline must be attached to an NSight landline for emergency calling.

Contact: NSight Telservices
715/528-3344

Location: 1133 Main St
Niagara, WI 54151

Hours: M-F 8:00AM—5:00PM

Cost: Reduced phone bill

Email: customercare@nsight.com



Food Assistance

Agency/Program Name: Commodity Supplemental Food Program (Stockboxes)

Contact: ADRC (715) 528-4890 to sign up

Location: Florence, Aurora, Fence & Tipler Distribution sites

When: 2nd Tuesday each month

Agency/Program Name: Florence County Human Services

► **See Mental Health/Disability Assistance** section for programs & contact information—Page 12

Agency/Program Name: St. Vincent DePaul

► **See Housing Assistance** section for programs & contact information—Page 16

Housing Assistance Cont.

Agency/Program Name: St. Vincent DePaul
Who is Served: Any Florence County resident within income guidelines.
Services Provided: Food pantry, government commodities, rent (NEWCAP), utilities, Thrift Store, back to school supplies, Christmas toys, clothing & emergency needs.
Contact: Dorothy Vayda
Request line: 715-528-2030
Location: 400 Central Ave
Florence, WI 54121
Hours: Tu - F 10:00AM—4:45PM, Sat 10:00AM - 1:45PM
Sunday & Monday—Closed

Agency/Program Name: Salvation Army
Who is Served: Any Florence County resident within income guidelines.
Services Provided: Rent, utilities, traveler's emergency funds, emergency food, and shelter funds
Contact: Dorothy Vayda
Request line: 715-528-2030
Emergency Services: Sheriff's Dept. 715-528-3346
Cost: None

Agency/Program Name: Florence County Human Services
► **See Mental Health/Disability Assistance** section for programs & contact information - Page 12

Agency/Program Name: Forward Service Corporation
Services Provided: **Emergency Assistance** One-time payment toward either security deposit, first month's rent, or late rent for families facing impending homelessness or are in a homeless situation. Payments may only be received once every 12 months. Eligibility reviewed at intake. Must be WI resident w/dependent children in the home. To apply go to: access.wisconsin.gov/access/ or call (800) 771-8420

Housing Rehabilitation Assistance

Agency/Program Name: BG & Associates, LLC
Who is Served: Florence County Homeowners (who do not exceed the maximum income limits) & Landlords (who rent to income-qualified tenants) seeking major home improvement assistance.
What: You may qualify for a 0% interest loan for eligible major home repairs.
Contact: (715) 752-4620
Location: PO Box 10
Bear Creek, WI 54922
Email: kgabrielson1@gmail.com

Business Assistance

Agency/Program Name: Woodland Kitchen and Business Incubator
Who is Served: A certified, fully-equipped, inspected and licensed commercial kitchen, for use by growers, food processors, caterers, restaurants, chefs, special event food vendors, bakers, groups, and organizations.

Services Provided: Consultation, kitchen training, processing, packaging, storage and distribution.

Contact: Ann Drewa—Kitchen Assistant
715-589-2768

Location: 2030 Calvary Drive
Niagara (Aurora), WI 54151

Hours: M—F 8:00 AM—4:00 PM

Cost: Members: \$12/hour for the use of the kitchen
Non-Members: \$35/hour for the use of the kitchen

Email: ann.drewa@nwtc.edu

Website: www.nwtc.edu/about-nwtc/nwtc-locations/aurora/shared-use-kitchens-in-northeast-wisconsin

Agency/Program Name: Florence County Economic Development
Who is Served: Florence County Business owners, Entrepreneurs & Community Organizations

Services Provided: Business start-up & expansion loans, business counseling, community development, and business promotion.

Contact: Eric Printz—Director

Location: 501 Lake Ave.
PO Box 410
Florence, WI 54121
715-528-3294

Lower level of the courthouse

Hours: M—F 8:30AM-4PM, One person office, please schedule.

Cost: None

Email: eprintz@florencecountywi.gov

Website: www.growflorencecounty.com



Public Health

Agency/Program Name: Florence County Health Department
Who is Served: All Ages
Services Provided: Wisconsin Women, Infant, & Children (WIC) Program, Child Passenger Safety Program, Childhood Lead Screening, Immunizations, Children with Special Health Care Needs, (information and referral as needed), Reproductive Health Care Services and Prevention Programming, radon and water testing kits, Public Health Emergency preparedness and other Public Health programs.
Contact: 715-528-4837
Alisha Krenske
Administrative Assistant

Location: Florence County Courthouse
P. O. Box 410
501 Lake Ave
Florence, WI 54121

Hours: M – Th 8:00AM – 4:00PM, Friday by appointment
Cost: Varies by program, please contact the Health Department for further information.

Website: florencewipublichealth.com

Health Care

Agency/Program Name: Marshfield Clinic Health System - Florence Medical Center

Who is Served: Surrounding area of multiple Counties. Please call to verify.

Contact: 715-528-4775

Location: 1010 Olive Ave
Florence, WI 54121

Hours: Monday—Thursday 8:00AM—5:00 PM;
Friday 8:00AM-4:00PM

Services Provided: Acute, annual, wellness, new patient and general medical concerns.

Pharmacy—Phone: 833-855-1010

Hours: Monday-Thursday 8:30AM-4:30PM, Friday 8AM-4PM

UP Rehab—Physical Therapy Phone: 906-776-5548

Agency/Program Name: Oscar G. Johnson Veteran's Medical Center

Who is Served: Veterans meeting eligibility criteria.

Services Provided: Acute/medical/surgical hospital, outpatient services, outpatient clinics, emergency and pharmacy.

Contact: 906-774-3300

Location: 325 East H St.
Iron Mountain, MI 49801

Hours: Outpatient services: M – F 8:00AM - 4:30PM
Urgent Care: M–F 7:00AM—6:00 PM Including Holidays/
Excluding weekends

24/7 Services: Triage—Nurse Advice line & Telephone Outpatient Pharmacy

Cost: Variable

Aging & Disability Cont.

Agency/Program Name: Aging & Disability Resource Center (ADRC) of Florence County
Who is Served: Age 60+ and adults with disabilities, caregivers, and their families

Services Provided: Provides Senior Nutrition Program, Transportation, Elder Benefits Specialist, Disability Benefits Specialist, Benefits Check-Ups (includes Public and Private benefits programs), Benefits problem-solving: Medicaid, Medicare, Advantage Plan, Senior Care, Social Security assistance, Family Care-giver and Alzheimer's/Dementia Support, Memory Screens, Information & Assistance, Long Term Care Support information and counseling, Assistive Technology and volunteer opportunities.

Contact: 715-528-4890
Toll Free: 1-855-528-ADRC (2372)

Location: Florence County Courthouse
501 Lake Ave
PO Box 410
Florence, WI 54121
Lower Level, Rms 120-126

Hours: M – F 8:30AM—4:00PM, after hours by Appointment

Cost: No Cost. The Senior Nutrition and Transportation programs are offered on a donation basis to qualified individuals.

Email: adrc@florencecountywi.gov

Website: www.florencecountywi.com (click on Departments, then on ADRC)

Housing Assistance

Agency/Program Name: NEWCAP, Inc.

Who is Served: Any resident who meets income guidelines

Services Provided: Emergency shelter assistance; Housing Assistance and home weatherization (based on available funding).

Contact: Toll Free: 800-242-7334

Location: 1201 Main St
Oconto, WI 54153

Hours: M, T, TH & F 7:30AM—5:00PM, W 9:00AM—5:00PM
(Except the Oconto office is closed on Fridays)

Cost: None

Website: www.newcap.org

Agency/Program Name: USDA Rural Development

Who is Served: Very low to low income families.

Services Provided: Loans and grants to purchase and repair homes & provide assistance with Low Income housing.

Contact: (715) 345-7611

Location: State office is in Stevens Point—They will direct you to the closest office.

Hours: M-F 8:00AM - 4:30PM, Individual appointments can be arranged.

Cost: Varies by program

Email: SFHApplication@usda.gov

Website: www.rd.usda.gov/wi

Reproductive Health/ Pregnancy Assistance

Agency/Program Name: Florence County Health Dept.
Who is Served: Any resident who meets income guidelines
Services Provided: Family Planning/Contraceptive services & supplies, Pregnancy Counseling, Pregnancy Testing, and STD/STI Testing.
Contact: 715-528-4837
Location: 501 Lake Ave., PO Box 410
Florence, WI 5121
Hours: By appointment only—Private & Confidential
Cost: Contact the Health Dept. for fees

Agency/Program Name: Catholic Charities
Who is Served: Families with an unplanned pregnancy
Services Provided: Services are provided to those who choose parenting or adoption. Social workers are able to meet with families where it is convenient. Also offers adoption services.
Contact: Chelsea Baucom-Young
920-272-8234
Toll Free: 877-500-3580, ext. 8234
Location: 1825 Riverside Drive
Green Bay, WI 54301
Home visits possible
Hours: M 7:45AM—6PM
T—Th 7:45AM—5PM
F 7:45AM—12:15PM
Cost: Services are voluntary, confidential, free of charge and open to all faiths.
Website: catholiccharitiesgb.org



Aging & Disability

Agency/Program Name: Florence County Human Services
► **See Mental Health/Disability Assistance** section for programs & contact information—Page 12

Agency/Program Name: University of Wisconsin-Extension
Human Development & Relationships
Services Provided: Strong Bodies Exercise Program
► **See Education** section for program & contact information—Page 5

Health Care Assistance

Agency/Program Name: ACCESS
Who is Served: All ages
Services Provided: Access is a website for people who live in Wisconsin to find out if they might be able to get: Help with buying food, help with prescription drugs, paying for child care, finding a job, low or no cost health care, energy assistance or tax credits.
Contact: Free Internet use and assistance available at most Libraries.
Hours: 24 hours/7 days a week
Cost: Service free and confidential
Website: access.wi.gov

Agency/Program Name: Well Badger Resource Center
Who is Served: You and your family
Services Provided: Health Information & referrals for: Family Services—FoodShare, WIC, W2, Childcare Subsidy; Health Care—BadgerCare+, WI Well Women, Mental Health Services, Medicaid Disability; Women's Health - Prenatal, Ultrasound Providers, Adoption Resources, Family Planning; Parenting—Birth to 3, Children with Special Needs, Home Visiting, Kate Beckett Ins.
Contact: 1-800-642-7837
Hours: M-F 7:00AM—6:00 PM

Dental (Accepts Forward Health)

Agency/Program Name: Family Health Center
Contact: Rhinelander 715-420-1400 Call for appointments.

Agency/Program Name: Dr. Robert Pultz
Location: 621 Washington Ave.
Niagara, WI 54151
Contact: (715) 251-1486

Agency/Program Name: Northlakes Community Clinic
Location: Lakewood, WI 54138
Contact: (715) 276-6321

Agency/Program Name: Forest County Potawatomi
(Do not need to be Native American to be a patient)
Location: Crandon, WI
Contact: (715) 478-4300

Agency/Program Name: First Impressions
Location: Rhinelander, WI
Contact: (715) 842-4649

Mental Health/ Disability Assistance

Agency/Program Name: Social Security Administration
Who is Served: Families and individuals in need of services provided.
Services Provided: Social Security cards, information on retirement benefits, disability benefits, survivor benefits and Supplemental Security Income (SSI).
Contact: Toll-free: 1-888-868-8185 (Rhineland Office)
Location: 2023 Navajo St., P.O. Box 220
Rhineland, WI 54501
Schedule appointments: By phone or Online
Hours: Monday—Friday 9:00AM - 4:00PM
Cost: None
Website: www.ssa.gov

Agency/Program Name: Florence County Human Services
Who is Served: Individuals, children & Families in Florence County
Services Provided: Economic Support—Food Share, Medical Assistance, Badgercare, Child Care Assistance (provided through Northern Income Maintenance Consortium); Other— Housing Assistance; Children & Family—Child Abuse, Neglect, Youth Justice, Foster Care Licensing, Kinship Care, Voluntary Case Management; Community Services—Coordinated Services Teams (CST), Mental Health, Children's Community Options Program, Children's Long Term Support Waivers, Recovery Coach program, Intoxicated Driver program, Birth to Three, Adult Protective Services, Elder Abuse & Neglect.

National Crisis Line: 988 for 24/7 Services

Contact: Ann Price—Director
Phone: 715-528-3470 Fax: 715-528-3341
Toll free: 1-888-794-5722 (Northern Income Maintenance Consortium Programs)
Northwoods Housing Region: 800-762-0665
Mental Health and Substance Abuse counseling provided through Marinette County HHS Phone: 715-732-7700
Location: Florence County Human Services Department
501 Lake Ave, Lower Level
PO Box 225
Florence, WI 54121
715-528-3296
Hours: M – F 8:30AM - 4:00PM
Cost: Most programs are no charge. Sliding fee scale for some programs.
Email: annprice@florencecountywi.gov



Mental Health/Disability Assistance Cont.

Agency/Program Name: Aging & Disability Resource Center (ADRC) of Florence County
► **See Aging & Disability** section for program & contact information—Page 15

Agency/Program Name: Wisconsin First Step
Services Provided: Assists parents in finding resources for their children, aged birth to 21, with special needs.
Contact: 1-800-642-7837

Agency/Program Name: Pathways to Healing Counseling Center
Who is Served: Individuals of all ages (3 years old and up) of Northeast Wisconsin and beyond.
Services Provided: Behavioral/Mental Health Services including but not limited to: Counseling for Relationships, Trauma & Intervention, Life Issues (like anger & stress management), Emotional & Psychological issues, AODA assessment and sexuality.
Contact: Cheryl Welch—PhD, LPC, RN, CCTP
Cell #715-889-2866
Location: 316 Central Ave.
Florence, WI 54121
Hours: M-F 8AM to 7PM (Call for appointment)
Cost: Insurance & Private Pay

Prescription Assistance

Agency/Program Name: Medical Care Access Coalition & Prescription Assistance
Who is Served: Anyone who is finding it difficult to afford their prescription medications.
Services Provided: Prescription Assistance Program—Helps match individuals who have no prescription coverage to existing pharmaceutical programs. Medicare & Medicaid Application (MMAP) Counselors.
Contact: 906-776-5412
Fax: 906-776-5404
Location: 2301 Woodward Ave.
Kingsford, MI 49802
Hours: Monday—Friday 8:00AM—4:00PM (Closed from 12-1PM for lunch)
Cost: Service is free

Agency/Program Name: ACCESS
► **See Health Care Assistance** section for programs & contact information—Page 11